

Professional Services

for PowerBroker Password Safe



VISIBILITY. KNOWLEDGE. ACTION.

BeyondTrust® Professional Services deliver best practices and a cost-effective path to a successful PowerBroker® Password Safe® (PBPS) implementation. Professional Services security engineers partner with customers on installation, configuration, and knowledge transfer. Our services are available in tiered packages to meet your architectural and business requirements.

Professional Services Packages – Which Is Right for Me?

Selecting the right professional services package helps to ensure a positive business outcome. Our packages are designed to fit your preferred deployment technology and project scope. We'll help you determine which tier will work best for you.

- **Tier 1 (approx. 5 days*):** UVM Appliance installation + Active / Passive High Availability (HA) configuration
- **Tier 2 (approx. 10 days*):** UVM Appliance or software + external database + third-party integrations
- **Tier 3 (approx. 15 days*):** UVM Appliance or software + Active / Active HA configuration
- **Tier 4 (timeline dependent on scope):** UVM Appliance or software + Active / Active HA configuration + distributed architecture + third-party integrations

	Tier 1	Tier 2	Tier 3	Tier 4
Professional Services Criteria				
BeyondTrust UVM Appliance deployment	✓	✓	✓	✓
Configure Active / Passive High Availability (appliance only)	✓	✓	✓	✓
BeyondTrust software deployment (including hardening)		✓	✓	✓
Configure Active / Active High Availability (appliance only)			✓	✓
Configure Active / Active High Availability (software only)				✓
Remote Worker Nodes (software or appliances)				✓
Professional Services Tasks				
Integration with Active Directory (AD) or LDAP	✓	✓	✓	✓
Create assets based on data import, manual creation or discovery	✓	✓	✓	✓
Create functional accounts for managed assets	✓	✓	✓	✓
Add assets and accounts to PBPS for automated password management	✓	✓	✓	✓
Configure PBPS for RDP and SSH session management	✓	✓	✓	✓
Configure RBAC with MFA support (RADIUS)		✓	✓	✓
Configure databases for automated password management		✓	✓	✓
Integrate with external ticketing and/or SIEM solutions		✓	✓	✓
Single sign-on integration		✓	✓	✓
Configure cloud connectors			✓	✓
Configure Windows Remote App Server with Autolt scripts for RDP application proxy session management			✓	✓
Integrate with IAM, HSM and other third-party applications			✓	✓
Create custom platform connector				✓
Assist with API development				✓
Remote session archiving				✓
Training and Knowledge Transfer				
Provide knowledge transfer for daily maintenance of PBPS	✓	✓	✓	✓
Provide online virtual based training to prepare for the implementation	✓	✓	✓	✓
Provide onsite classroom based training to supplement the implementation	<i>optional</i>			

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*Days are intended to denote approximate duration of implementation rather than a purchase of time

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