

BeyondTrust University

Maximize the Value of Your BeyondTrust Solutions



VISIBILITY. KNOWLEDGE. ACTION.

BeyondTrust is dedicated to helping organizations master the use and proper management of our solutions. To help our customers most effectively use the software, BeyondTrust offers comprehensive training that provides both lecture and hands-on labs to teach students how to best leverage our solutions.

BeyondTrust University (BTU) courses are offered several times a year onsite or virtually (with instructor-led or self-paced options) and are taught by our most experienced engineers to provide in-depth, hands-on details of product installation, configuration, operation, and troubleshooting.

BTU helps keep your IT staff current with the tips, tricks, and technical details behind BeyondTrust solutions.

INSTRUCTOR-LED TRAINING (ILT)

BeyondTrust offers in-person, traditional classroom training at your location, providing the instructor and access to our cloud-based labs. These training classes can be delivered at your location for between 3 and 12 students.

VIRTUAL INSTRUCTOR LED TRAINING (VILT)

Virtual training recreates the traditional classroom learning experience via live webcasts, hands-on labs running on dedicated cloud-based servers, on-demand modules, and expert mentoring. This online learning environment combines multiple live training tools with self-paced training to replicate the deep knowledge transfer of the classroom experience – wherever your teams are located.

WEB-BASED TRAINING (WBT)

With this self-paced training, students are given access to our online student training content and are provisioned with the same cloud-based lab environment as in an Instructor Led Training class. The student can access all this training material for a period of 2 weeks, and email questions will be answered by an instructor.

Schedule Training Today

For a catalog of product training options, course schedules and descriptions, please visit www.beyondtrust.com/support/beyondtrust-university.

BeyondTrust Customer Success

BeyondTrust University is part of BeyondTrust's complete Customer Success organization, working hand-in-hand with trusted partners to deliver a cohesive experience to privileged access management and vulnerability management customers. From providing operational product support, to delivering expert services and ongoing education and care, BeyondTrust Customer Success delivers a proven, adaptable framework to maximize program ROI and reduce risk.

"The BeyondTrust folks are really partners--and that's one of the reasons I enjoy working with them so much. From the sales team to the customer success team--everybody is actually engaged and cares about the mutual success of what we're doing."

— Miami International Holdings

Key Steps in the BeyondTrust Customer Success Framework



BeyondTrust University is one step in BeyondTrust's comprehensive six-step framework for ensuring customer success.

CONTACT

North America

info@beyondtrust.com

EMEA

emeainfo@beyondtrust.com

APAC

apacinfo@beyondtrust.com

CONNECT

Twitter: [@beyondtrust](https://twitter.com/beyondtrust)

Facebook.com/beyondtrust

Linkedin.com/company/beyondtrust

www.beyondtrust.com

© BeyondTrust, the BeyondTrust logo and PowerBroker are registered trademarks of BeyondTrust Software, Inc. Other trademarks identified on this page are owned by their respective owners. 918