

# PRIVILEGED IDENTITY + PRIVILEGED REMOTE ACCESS

BeyondTrust® Professional Services deliver best practices and a cost-effective path to a successful Privilege Management for Unix & Linux (PMUL) or Privilege Management for Unix & Linux, Essentials (PMULE) implementation. Professional Services security engineers will partner with customers on installation, configuration, and knowledge transfer. Our services are available in tiered packages to meet your architectural and business requirements.

## Professional Services Packages – Which Is Right for Me?

Selecting the right professional services package helps to ensure a positive business outcome. Our packages are designed to fit your preferred deployment technology and project scope. We'll help you determine which tier will work best for you.

- Tier 1: Single On-Premise Appliance or CLOUD deployment + LDAP Integration for Rep Authentication
- Tier 2: Two On-Premise Appliances in Active/Passive failover or CLOUD deployment + LDAP and/or Two-Factor, SAML, Kerberos, RADIUS or Smartcard Integration for Rep Authentication
- Tier 3: Up to Six Appliances in a Resilient CLUSTER or CLOUD deployment + LDAP and/or Two-Factor, SAML, Kerberos, RADIUS or Smartcard Integration for Rep Authentication
- Tier 4: More than Six Appliances in a Resilient CLUSTER or CLOUD deployment + LDAP and/or Two-Factor, SAML, Kerberos, RADIUS or Smartcard Integration for Rep Authentication

	Tier 1 (1 day)	Tier 2 (2 days)	Tier 3 (5 days)	Tier 4 (SOW)
<b>PRA Appliance Deployment</b>				
Cloud	●	●	●	●
On-Premise, 1 appliance	●	●	●	●
On-Premise, 2 appliances		●	●	●
On-Premise, 3-6 appliances			●	●
Other				●
<b>PRA User Authentication</b>				
Local	●	●	●	●
LDAP or Active Directory	●	●	●	●
Two-Factor, SAML, Kerberos, RADIUS, or Smart Card	●	●	●	●
Other				●

	Tier 1 (1 day)	Tier 2 (2 days)	Tier 3 (5 days)	Tier 4 (SOW)
<b>PRA Technical Use Cases</b>				
Integration Client Setup (session/recording archival and automated config backup)	●	●	●	●
3rd-Party Standard Integration Setup*	●	●	●	●
PI Credential Injection Configured	●	●	●	●
<b>PRA Client Deployment</b>				
Access Consoles Manually Deployed	5	5	5	●
Access Console Mass Deployment Advised	●	●	●	●
Endpoints Manually Deployed	5 per type	5 per type	5 per type	●
Endpoint Mass Deployment Advised	●	●	●	●
<b>Privileged Identity Architecture</b>				
Management Console	Single Server, no HA	Multi-System, HA	Multi-System, HA	●
Web Application	Single Server, no HA	Multi-System, HA	Multi-System, HA	●
Database	External	External	External	●
Zone Processors		●	●	●
<b>Privileged Identity Authentication</b>				
Local	●	●	●	●
LDAP or Active Directory	●	●	●	●
Two-Factor, SAML, Kerberos, RADIUS, or Smart Card	●	●	●	●
Other				●
<b>Privileged Identity Feature Configuration**</b>				
Email notifications and authorizations	●	●	●	●
Event sink to external log aggregator	●	●	●	●
Disconnected Account Management Manually Deployed		5	5	●
Disconnected Account Management Mass Deployment Advised		●	●	●
File Store	●	●	●	●
Personal Password Safe	●	●	●	●

	Tier 1 (1 day)	Tier 2 (2 days)	Tier 3 (5 days)	Tier 4 (SOW)
Account Pooling	●	●	●	●
Compliance Reporting	●	●	●	●
App Datastore Maintenance	●	●	●	●
<b>Privileged Identity Integration</b>				
Access Consoles Manually Deployed		●	●	●
Access Console Mass Deployment Advised		●	●	●
<b>Privileged Identity Endpoint Types (Discovery &amp; Management)</b>				
Windows	Choose 2	Choose 3	Choose 5	●
Mac				
Unix/Linux				
Network Devices				
Mainframes				
Cloud Services				
Database				
Business Application				
Other				
<b>Privileged Identity Credential Types (Discovery &amp; Management)</b>				
Active Directory	Choose 2	Choose 3	Choose 4	●
Local				
Windows Service Accounts				
SSH				
Shared Accounts				
Other				

\*3rd party integration purchased separately

\*\*Some features purchased separately

BeyondTrust is the worldwide leader in Privileged Access Management, offering the most seamless approach to preventing privilege-related breaches. Our extensible platform empowers organizations to easily scale privilege security as threats evolve across endpoint, server, cloud, DevOps, and network device environments. We are trusted by 20,000 customers.

[beyondtrust.com](https://beyondtrust.com)