

# PASSWORD SAFE & DESKTOPS

BeyondTrust® Professional Services deliver best practices and a cost-effective path to a successful Password Safe and Privilege Management for Desktops implementation. Professional Services security engineers partner with customers on installation, configuration, and knowledge transfer. Our services are available in tiered packages to meet your architectural and business requirements.

## Professional Services Packages – Which Is Right for Me?

Selecting the right professional services package helps to ensure a positive business outcome. Our packages are designed to fit your preferred deployment technology and project scope. We'll help you determine which tier will work best for you.

- Tier 1 (approx. 10 days\*): Privilege Management for Desktops for retrieval of passwords only (Run As) from Password Safe
- Tier 2 (approx. 15 days\*): Password Safe with Privilege Management for Desktops integration
- Tier 3 (timeline dependent on scope): Password Safe and Privilege Management for Desktops with distributed components

	Tier 1 (10 days)	Tier 2 (15 days)	Tier 3 (>15 days)
<b>Professional Services Criteria</b>			
Install BeyondInsight UVM Appliances (minimum 2 for High Availability)	●	●	●
Install Privilege Management for Desktops client using AD or McAfee ePO policy	●	●	●
Configure Active/Passive High Availability (HA) configuration (appliance only)	●	●	●
Configure Active/Active High Availability (HA) configuration (appliance only)		●	●
Agent based password changes for accounts or services		●	●
Install BeyondInsight and Password Safe as software (server hardening optional)			●
Configure Active/Active High Availability (HA) configuration (software)			●
Configure remote event collectors and/or worker nodes			●
Assist with load balancers for event collectors			●
Rule requirements with strict privileges or custom tokens to include application control (whitelisting or blacklisting policies)			●
Custom dialogues, localization, or multifactor support			●

	Tier 1 (10 days)	Tier 2 (15 days)	Tier 3 (>15 days)
<b>Professional Services Tasks</b>			
Integrate BeyondInsight with Active Directory (AD)	●	●	●
Create PBW deployment packages using MSIs	●	●	●
Configure PBW ADMX and policy settings	●	●	●
Create Assets based on import, manual creation, or discovery	●	●	●
Create functional accounts for managed assets	●	●	●
Create policies based on BeyondInsight events (computer/user within AD/central policy)	●	●	●
Create policies based on rules library	●	●	●
Create risk compliance rules	●	●	●
Create "Run As" rules for agent-based privileged elevation	●	●	●
Configure RBAC with MFA support (RADIUS)		●	●
Configure item level targeting per rule/group		●	●
Configure cloud connectors		●	●
Create custom user and/or computer rules		●	●
Create file integrity, session monitoring, and Windows event log rules		●	●
Windows Remote App Server with AutoIt Scripts		●	●
Integrate with external ticketing and/or connect HSM, SEIM or other supported third-party solutions (must specify)		●	●
Integrate with IAM and/or other third-party applications			●
Create custom platform connector			●
Create custom dialogues, localization and messages			●
Assist with API development			●
Remote session archiving			●
Single sign-on integration			●
<b>Training and Knowledge Transfer</b>			
Provide knowledge transfer for daily maintenance of Password Safe and Privilege Management for Desktops	●	●	●
Provide online virtual based training to prepare for the implementation	●	●	●
Provide onsite classroom based training to supplement the implementation	<i>optional</i>		

BeyondTrust is the worldwide leader in Privileged Access Management, offering the most seamless approach to preventing privilege-related breaches. Our extensible platform empowers organizations to easily scale privilege security as threats evolve across endpoint, server, cloud, DevOps, and network device environments. We are trusted by 20,000 customers.

